

BATIBOUW 2020
29/02 > 08/03 BRUSSELS EXPO

Warranty procedure

In order to allow each exhibitor to access the exhibition halls quickly and easily, FISA OPERATIONS applies a procedure with warranty payment that limits the time to unload. FISA OPERATIONS relies on the collaboration of all the responsible persons so that this procedure will be strictly followed by each vehicle that needs access to the exhibition halls.

BUILD UP

BEFORE BUILD-UP

- Buy a lorry card in the FISA OPERATIONS webshop
(1 card per vehicle that needs access, reusable afterwards when left in time)
- Pay the warranty (€ 120 / card)
- Print the lorry cards you receive by e-mail or send them to your partners

NOTE: THE CARDS YOU HAVE ORDERED WILL BE SENT TO YOU BY E-MAIL AFTER PAYMENT OF ALL OUTSTANDING INVOICES. EACH CARD WILL HAVE A UNIQUE BARCODE.

DURING BUILD-UP

It is important that each driver is in possession of a lorry card. He/she must respect the following procedure:

- Go to the cash desk at parking C¹ to activate the lorry card
- Drive to one of the BRUSSELS EXPO gates² with the same card, after it's activation
- Hand the card to the guard, who will scan it to encode the time of arrival

NOTE: ACCESS IS GRANTED FOR 3 HOURS. KEEP AN EYE ON YOUR WATCH, BECAUSE YOU WILL LOSE THE WARRANTY IF YOU HAVE NOT LEFT THE SITE IN TIME

- Hand the card to the guard at the exit, who will scan it to encode the exit time

NOTE: A MISSING SCAN WILL RESULT IN THE LOSS OF THE WARRANTY. MAKE SURE YOU DO NOT FORGET TO SHOW YOUR CARD AT THE EXIT!

1. When the driver needs access again:

- Return to the cash desk at parking C to activate the card again
- Repeat the procedure

NOTE: THE CARD CAN BE REUSED WITHOUT LIMIT PROVIDED THAT ALL SCANS HAVE BEEN EXECUTED IN THE RIGHT ORDER AND THE TIME-LIMIT HAS BEEN RESPECTED.

2. When the driver does not need access anymore:

- He/she does not have to return to the cash desk at parking C for the reimbursement of the warranty

NOTE: THE WARRANTY WILL BE REIMBURSED AUTOMATICALLY PROVIDED THAT ALL SCANS HAVE BEEN EXECUTED IN THE RIGHT ORDER AND THE TIME-LIMIT HAS BEEN RESPECTED.

The areas within the gates are reserved for (un)loading. Parking is not allowed. During build up days, parking B, C and E are available free of charge.

¹ The **cash desks** at parking C will be opened every day from 5.30 AM to 10.30 PM

² At the reverse side of your lorry card, you can find information regarding the **gates** (location, opening hours,..)

NOTE: Parking lot B is fully automatic. You will have to pick up a ticket that allows you to leave the parking lot free of charge. Those tickets are available at the exhibition office, technical dispatching and gates A & C. Please note that there is a height restriction (max. 210cm) on parking lot B.

DISMANTLING

On Sunday March 8th after closing, parking C cannot be immediately used for the activation of your lorry cards. The visitors need some time to leave the parking lot before the cash desks can be opened. In order to begin with the dismantling and let vehicles enter the BRUSSELS EXPO site, FISA OPERATIONS has established a specific system.

Sunday 08/03/20 6.45 PM – 8.30 PM



Only for vehicles larger than 20 m³ (= driving license C).

The biggest vehicles will be the first to gain access (at **6.45 PM**) to the gates and halls. At 8.30 PM they must leave the BRUSSELS EXPO site to free up space for the smaller vehicles.

BEFORE DISMANTLING

- Buy a lorry card by filling out the application form
You can request the application form via batibouw@fisa.be

NOTE: ON POLICE COMMAND, THE LIST WILL BE CLOSED AS SOON AS WE RECEIVE THE 110TH APPLICATION. IN ORDER TO OFFER AS MANY EXHIBITORS AS POSSIBLE AN OPPORTUNITY TO PARTICIPATE, WE WILL ONLY ACCEPT ONE REQUEST PER EXHIBITOR.

- Pay the warranty (€ 480 / card)
- Print the lorry cards you receive by e-mail or send them to your partners

NOTE: THE CARDS YOU HAVE ORDERED WILL BE SENT TO YOU BY E-MAIL AFTER PAYMENT OF ALL OUTSTANDING INVOICES. EACH CARD WILL HAVE A UNIQUE BARCODE.

DURING DISMANTLING

It is important that each driver is in possession of a lorry card. He/she must respect the following procedure:

- Drive to one of the BRUSSELS EXPO gates with the card >20m³
- Hand the card to the guard, who will scan it to encode the time of arrival

NOTE: ACCESS IS GRANTED BETWEEN 6.45 PM AND 8.30 PM. KEEP AN EYE ON YOUR WATCH, BECAUSE YOU WILL LOSE THE WARRANTY IF YOU HAVE NOT LEFT THE SITE IN TIME

- Hand the card to the guard at the exit, who will scan it to encode the exit time


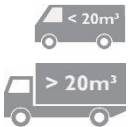
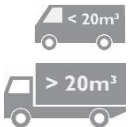
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NOTE: THE WARRANTY WILL BE REIMBURSED AUTOMATICALLY PROVIDED THAT ALL SCANS HAVE BEEN EXECUTED IN THE RIGHT ORDER AND THE TIME-LIMIT HAS BEEN RESPECTED.

The areas within the gates are reserved for (un)loading. Parking is not allowed. During dismantling days, parking C is available free of charge.

From Sunday 8/03/20 – 8.30 PM onwards

<p>Sunday 8/03/20 8.30 PM until midnight</p>		<p>Only for vehicles smaller than 20m³</p> <ul style="list-style-type: none"> • Driving license B
<p>Monday 9/03/20 Continuous</p>		<p>All types of vehicles</p> <ul style="list-style-type: none"> • Driving license B • Driving license C
<p>Tuesday 10/03/20 Until 4.00 PM</p>		<p>All types of vehicles</p> <ul style="list-style-type: none"> • Driving license B • Driving license C

BEFORE DISMANTLING

- Buy a lorry card in the FISA OPERATIONS webshop
(1 card per vehicle that needs access, reusable afterwards when left in time)
- Pay the warranty (€ 400 / card)
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